



Warranty Policy

Just Add Power Limited Warranty

Just Add Power Cardware Co., Inc. (DBA Just Add Power) warrants to the original owner-user that their Just Add Power product will be free from defects in material or workmanship.

For **MaxColor, Ultra and Omega Series** products this warranty is limited to sixty (60) months from the date of delivery to the owner-user, whether or not actual use begins on that date. For **2G HD over IP** products this warranty is limited to thirty-six (36) months from the date of delivery to the owner-user, whether or not actual use begins on that date. For **1G HD over IP** and all other Just Add Power products this warranty is limited to twelve (12) months from the date of delivery to the owner-user, whether or not actual use begins on that date.

Limitations and Exclusions

Just Add Power's obligations under this warranty and the sole remedy for its breach are limited to repair at one of its manufacturing facilities, or any part or parts of its products which prove to be defective; or, in its sole discretion, replacement of such products. All returns of defective parts or products must include the owner-user proof of purchase/delivery, the product model number, and must be made through an authorized Just Add Power distributor or arranged through Just Add Power Customer Service (support@justaddpower.com). Authorized returns must be shipped prepaid and clearly marked with an RMA number issued by the distributor or Just Add Power. Repaired or replacement parts will be shipped by Just Add Power F.O.B. shipping point.

1. The warranty provided herein does not cover charges for labor or other costs incurred in the troubleshooting, repair, removal, installation, service or handling of parts or complete products.

2. All claims under the warranty provided herein must be made within ninety (90) days from the date of discovery of the defect. Failure to notify Just Add Power of a warranted defect within ninety (90) days of its discovery voids Just Add Power's obligations hereunder.

3. The warranty provided herein shall be void and of no effect in the event that (a) the product has been operated outside its designed output capacity (heating, cooling, airflow); (b) the product has been subjected to misuse, neglect, accident, improper or inadequate maintenance, lightning, electrical surges, corrosive environments, environments containing airborne contaminants (silicone, aluminum oxide, etc.), or excessive thermal shock; (c) unauthorized modifications are made to the product; (d) the product is not installed and operated in compliance with applicable building, mechanical, plumbing and electrical codes; or (e) the product has been altered or defaced.

4. The warranty provided herein is for repair or replacement only. Just Add Power shall not be liable for any loss, cost, damage, or expense of any kind arising out of a breach of the warranty. Further, Just Add Power shall not be liable for any incidental, consequential, exemplary, special, or punitive damages, nor for any loss of revenue, profit or use, arising out of a breach of this warranty or in connection with the sale, maintenance, use, operation or repair of any Just Add Power product. In no event will Just Add Power be liable for any amount greater than the purchase price of a defective product. The disclaimers of liability included in this paragraph 4 shall remain in effect and shall continue to be enforceable in the event that any remedy herein shall fail of its essential purpose.

5. THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY FOR JUST ADD POWER PRODUCTS, AND IS IN LIEU OF ALL OTHER EXPRESS AND IMPLIED WARRANTIES. JUST ADD POWER SPECIFICALLY DISCLAIMS ALL OTHER

EXPRESS AND IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

6. No person or entity is authorized to bind Just Add Power to any other warranty, obligation or liability for any Just Add Power product. Installation, operation or use of the Just Add Power product for which this warranty is issued shall constitute acceptance of the terms hereof.